



Jurnal Bisnis, Ekonomi, Manajemen dan Kewirausahaan

| ISSN (Online) [2797-1988](https://doi.org/10.52909/jbemk.v4i2.188) | ISSN (Print) [2797-2003](https://doi.org/10.52909/jbemk.v4i2.188) |
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DOI: <https://doi.org/10.52909/jbemk.v4i2.188>



The Role of Social Services, Women's Empowerment and Child Protection in Improving the Economic Level of Families with Disabilities in Mojokerto City

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Abstract: In the development of social welfare, it covers all levels of Indonesian society, including people with social welfare problems. People with Disabilities are one of the People with Social Welfare Problems (PMKS). Research entitled "The Role of the Social Service, Women's Empowerment and Child Protection in Improving the Economic Status of Families with Disabilities in Mojokerto City. This study uses a qualitative descriptive method. Data collection techniques in the form of interview techniques, observation, and documentation. The source data triangulation technique is used as a data validity technique. The results of this study indicate that the role of the Mojokerto City Social Service in efforts to empower people with disabilities in this case physical disabilities has played a fairly good role but not optimally, because the socialization related to the handling of people with disabilities by the government has not been maximized and also the information on people with disabilities is still limited. So it is necessary to evaluate the role of the Social Service in efforts to empower people with disabilities.

Keyword: Women Empowerment and Child Protection, Improving Economic Status, Families with Disabilities

INTRODUCTION

The urgency of Social Welfare Development is not only a form of manifestation of efforts to realize the constitutional mandate. As stated in the 1945 Constitution which firmly places the task of Social Welfare Development as the responsibility of the State and Government to maintain disadvantaged community groups. Furthermore, Social Welfare Development must be placed as one of the mainstreams of national development and regional development in the context of human development that runs simultaneously along with economic development.

It is recognized that, in the development process, in reality there are still disadvantaged groups in society, namely People with Social Welfare Problems (PMKS) who have limitations both

physically, psychologically, and socially, so that they are unable to fulfill basic needs, carry out their social roles and functions and are less able to access development programs, especially here are People with Disabilities who are more seen for fulfilling their basic needs.

The specific challenges recently faced by the Social Service, Women's Empowerment and Child Protection of Mojokerto City in handling people with disabilities include:

1. Empowerment that highlights efforts to increase the strength, knowledge, and abilities of individuals or groups to overcome challenges and improve the quality of life, especially people with disabilities, citing the opinion of Sri Handini, Sukesu, Hartati Kanti Astuti (2019) Community Empowerment is essentially a process of planned change (planned change). Therefore, planning activities in organizing community empowerment activities are a must for administrators and community empowerment facilitators.
2. Social Planning related to a systematic approach to addressing social problems and improving community welfare through a targeted planning process.
3. Economic Development that focuses on efforts to improve the economic welfare of groups, especially groups with disabilities, through various strategies and policies, including infrastructure development, skills training, industrial development, and others.

However, amidst these challenges, there are also opportunities to improve the performance of handling people with disabilities:

1. Strengthening Cooperation
2. Increasing Awareness and Education
3. Developing Empowerment Programs
4. Implementing Technology and Innovation

Thus, it is expected that the qualitative approach of this study will explore the role of the Department of Social Affairs, Women's Empowerment and Child Protection in forming and encouraging effective social planning so that strategies for achieving the goals of the Department of Social Affairs, Women's Empowerment and Child Protection in Mojokerto City emerge. By understanding these roles, more relevant and sustainable strategies can be identified in improving their economic status, thus producing an economic empowerment model for families with disabilities.

The formulation of the problem in this study may be focused on the questions that want to be answered through qualitative research. The following is the formulation of the problem:

1. How is the empowerment carried out by the Social Service, Women's Empowerment, and Child Protection in Mojokerto City in improving the economic status of families with disabilities?
2. How is the social planning carried out by the Social Service, Women's Empowerment and Child Protection of Mojokerto City in improving the economic status of families with disabilities?

METHOD

Research Approach: Selecting a qualitative approach with a focus on exploratory narratives to deeply understand the role of the Social Service, women's empowerment, and child protection in the context of Mojokerto city.

Data Collection Techniques: Using in-depth interviews with various stakeholders, participant observation, and analysis of related policy documents.

Data Analysis: Analyzing the collected data using a narrative analysis approach, to identify patterns, themes, and relationships between concepts that emerge from the data.

RESULTS AND DISCUSSION

The Social Service, Women's Empowerment and Child Protection of Mojokerto City is located at Jl. Benteng Pancasila No. 25, Magersari District, Mojokerto City, East Java, Postal Code 61314; Tel. No. (0321) 396469, email address dinsosp3a@mojokertokota.go.id

The Conceptual Overview and Realization of the Social Service, Women's Empowerment and Child Protection of Mojokerto City was established by the Regulation of the Mayor of Mojokerto Number 57 of 2022 concerning the Position, Organizational Structure, Duties and Functions and work procedures of the Social Service, Women's Empowerment and Child Protection of Mojokerto City.

The organizational structure consists of the Head of Service, Secretariat, General and Personnel Sub-Section, and Functional, also the Social Empowerment Development Sector, Social Services and Rehabilitation Sector, Social Protection and Security Sector and Women's Empowerment and Child Protection Sector which have the main task of implementing part of regional affairs in the social sector which includes Social Welfare, Social Rehabilitation, Social Assistance Provision, Women's Empowerment and Child Protection in accordance with the policy. In order to carry out the tasks as referred to, it carries out the following functions:

- 1 Formulation of technical policies in the social sector including cooperation, guidance, identification, and handling of social welfare problem sufferers, development and utilization of potential and sources of social welfare as well as the implementation of social assistance, women's empowerment and child protection.
- 2 Implementation of government affairs and public services in accordance with the scope of the social sector.
- 3 Guidance and implementation in accordance with the scope of the social sector.
- 4 Management of the office administration.

DISCUSSION

Empowerment of the Social Services and Rehabilitation Sector Based on the results of observations conducted by researchers, the Social Service has several sectors that have their respective functions and duties. One of them is the Social Services and Rehabilitation sector which is the focus of the study. Based on the results of the author's interview with the Head of the Social Services and Rehabilitation Sector of the Mojokerto City Social Service, he said that the Duties and Functions of the Social Services and Rehabilitation Sector follow the Palu Mayor Regulation Number 12 of 2017 stating that the Social Services and Rehabilitation Sector has the task of assisting the head of the service in carrying out the preparation of materials, and information, advocacy and facilitation of the management of social rehabilitation services for people with disabilities, social rehabilitation services for children and the elderly, and social and narcotics rehabilitation. In an effort to realize social welfare for people with social welfare problems (PMKS) in this case for people with disabilities.

The government through the Mojokerto City Social Service has made several efforts related to handling or empowering people with social welfare problems as well as people with disabilities. There are many stigmas spread in society that assume that people with disabilities are people who are unable to carry out their activities or activities well and are only a burden to their families, this causes serious mental problems for sufferers. However, behind that, some of them have families who support their activities and decisions in living their lives. However, social welfare for people with disabilities cannot be realized if we only rely on the role of the local government. However, the role of society and family is very much needed to help realize welfare for people with

disabilities. The social service as the party that oversees people with disabilities has several efforts in handling and empowering people with disabilities in order to help them improve their standard of living.

The Head of the Social Services and Rehabilitation Division of the Mojokerto City Social Service revealed that in an effort to handle and empower people with disabilities, they provide guidance and support so that people with disabilities are able to carry out their roles in living their lives without being considered a burden or disgrace to their families and those around them. Handling of people with disabilities is carried out through the role of Community Social Workers (PSM) in each sub-district. Then it will be followed up by the Disability Welfare Workers (TKPSD) under the direction of the Palu City Social Service through the Social Services and Rehabilitation division. The Social Service through the Social Services and Rehabilitation division has a Disability-Friendly Service Innovation (LASANDI) program. This program is in the form of innovative services in the context of public administration in principle and substantively which have a positive impact in responding to and resolving public service problems, especially for people with disabilities. Disability-Friendly Services is a service that is responsive to people with disabilities by using a proactive system in handling incoming public complaints related to social protection and security services for people with disabilities.

The forms of Disability-Friendly Services are: 1.) Provision of Nutritional Assistance to people with severe disabilities (paralyzed), 2.) Procurement of Assistive Devices for People with Disabilities, 3.) Procurement of Population Documents for People with Disabilities, 4.) BPJS Health Services 5.) Social Assistance in the form of the Family Hope Program, Basic Food Program, and other social assistance. 6.) Reunification of return to the area of origin of displaced disabilities.⁸ In addition, the Ministry of Social Affairs through the Palu City Social Service in the field of Social Services and Rehabilitation also provides training activities accompanied by Rehabilitation efforts for people with disabilities in the form of: 1) Culinary Arts Training, 2) Make-up Training, and 3) Fashion Design Training. The program is implemented every 2 years in collaboration with existing course institutions and related agencies.

The purpose of this training is to increase the independence of people with disabilities through the skills they have, to shape their character and mentality so that they no longer feel insecure in living their lives and to provide equal opportunities so that they have a positive impact on the person with disabilities and their families. In an effort to handle or empower people with disabilities, the Social Service has collaborated with many institutions, agencies, and NGOs (Non-Governmental Organizations) both those engaged in the social sector and those not. Government agencies in the city of Palu also synergize in efforts to handle and empower people with disabilities. In efforts to handle and empower people with Social Welfare Problems (PMKS), one of which is people with disabilities, it cannot be separated from several factors that support and hinder the handling and empowerment of people with disabilities.

CONCLUSION

Berdasarkan hasil penelitian yang dilakukan dengan menggunakan metode kualitatif pada pemberdayaan penyandang disabilitas melalui peran dinas sosial Berdasarkan pembahasan dan hasil penelitian yang telah dilakukan, maka peneliti dapat menarik kesimpulan, yaitu : 1) Dalam upaya penanganan serta pemberdayaan penyandang disabilitas oleh Dinas Sosial Kota Mojokerto melalui bidang Pelayanan dan Rehabilitasi Sosial, telah melaksanakan perannya dengan cukup baik terbukti dengan adanya program pelatihan keterampilan, pembagian bantuan sosial, fasilitasi dokumen kependudukan dan kesehatan. Namun hal itu belum maksimal karena melihat dari segi upaya sosialisasi dan komunikasi kepada masyarakat khususnya kepada penyandang disabilitas

yang belum maksimal serta masih terbatasnya informasi terkait penyandang disabilitas yang diterima. Sehingga peran-peran yang dilakukan oleh Dinas Sosial Kota Mojokerto dalam upaya penanganan serta pemberdayaan penyandang disabilitas dapat dikatakan cukup baik meskipun belum dilaksanakan secara maksimal. 2) Implikasi terkait upaya pemberdayaan yang dilakukan oleh Dinas sosial Kota Mojokerto terhadap peningkatan kesehatan keluarga dapat dikatakan berhasil hal itu dibuktikan dengan beberapa penyandang disabilitas yang berhasil menjalankan usahanya sampai sekarang setelah mengikut kegiatan pelatihan dan pembinaan mental yang diadakan oleh Kementerian Sosial melalui Dinas Sosial Kota Mojokerto.

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